

365E1WiFi

Terms & Conditions of use

Chapter 1 : General rules

Article 1 (INPLUS-Wi-Fi rental “365E1WiFi”)

Based on these terms of use (here in after referred to as "these terms"), the company will provide the INPLUS pocket Wi-Fi “365E1WiFi” rental service (here in after referred to as "the service").

Article 2 (Change of terms of use)

When the company deems it necessary, the Company shall be able to change these terms and conditions and shall apply after making a notice for a certain period of time.

Article 3 (Definition of terms)

The meanings of the following terms in these terms and Conditions shall be as set forth in each of the following items.

- ① "Service agreement" means the contract for receiving the service from the company and the person who applied for use (here in after referred to as the applicant) agrees to the terms at that time.
- ② "Service member" means a person who has entered into a service agreement with the company.
- ③ "365E1WiFi" is a trademark of the rental service provided by the company using the communication service provided by the telecommunications carrier.
- ④ "Subscriber terminal" means the personal computer, terminal and other devices used by the subscriber in order to receive the service.
- ⑤ "Rental equipment" means the data communication equipment for using the service, accessories, necessary equipment such as USIM card etc., and does not include the terminal purchased by the contractor.
- ⑥ "Minimum usage period" means the minimum usage period for which the service is provided and it is set for each rental device type and displayed in days or months.

Chapter 2 : Service types and Contracts

Article 4 (Areas of provision of the service)

The service area shall be within the area provided by the operator of the rental equipment.

Article 5 (Contents of the service)

- ① The contents of this service provided by the Company shall be related to the matters set as before in each of the following items
 - I. Provision of rental use of the service.
 - II. Provision of data communication equipment and accessories necessary for the use of the service.
 - III. Arrangement of replacement equipment in case of failure of the rental equipment.
 - IV. Compensation service
- ② The following types of rental equipment are available for this service: Mobile Wi-Fi router type
- ③ The following types of members are members of the service:
 - I. A member who contracts and pays in a legal entity.
- ④ The service member shall be entitled to receive the provision of the service by paying the fee as in **Article 15 (usage fee)** by the method specified by the company.
- ⑤ This service does not guarantee the maximum communication speed of any type and the communication speed will be reduced, if you actually use it according to your environment.

Article 6 (Unit of contract)

When entering into this service agreement, the Company shall assign a USIM card with a record of the contract identification number information for each device that it lends. However, in the case of multiple unit contract, it is not limited to this, but it is a contract unit according to the format according to the number.

Article 7 (Application for contract)

The applicant must accept these terms and conditions and apply for the use of the service in the manner prescribed by the company.

Article 8 (Acceptance of application)

- ① This service agreement is effective when the company accepts the application for use specified in the preceding article.
- ② The company may not accept the application for this service agreement in the following cases. Furthermore, even after the conclusion of the service agreement, the company may immediately terminate the service agreement without requiring any notification or notice if it is found to fall under any of the following items:
 - I. The service provided by the carrier is terminated regardless of the reason.
 - II. If it is found that you have notified of a false matter at the time of application for this service agreement.
 - III. If the company determines that the applicant may not be able to pay his / her obligations under the service agreement.
 - IV. If it is found that the service agreement or suspension of use, such as unauthorized use in the past, has been concluded.
 - V. If the applicant is found to be under the age of 18.

- VI. When there is a possibility of using the service illegally or in a manner contrary to public order and morals.
- VII. When there is a judgment that it is impossible or equivalent in the contract conclusion examination by the research company at the time of the credit survey.
- VIII. Applicant is likely to use the service in a manner that may damage the credibility of the company or the service.
- IX. Use of the service in a manner that gives an obstacle to the use of the person who uses the service provided by the company directly or indirectly (if there is a risk).
- X. In the event that the company determines that the application for this service agreement is technically or improperly performed by the company.
- XI. In the event that the rental equipment does not reach the address specified by the applicant after the application for this service agreement.
- XII. If the abnormal amount of communication is detected, such as a connection to the system to download the device for a time of the specified duration.

Article 9 (Start date and Contract period)

- ① The start date of the contract of this service is the opening desired date (here in after referred to as "the opening desired date") as stated in the application form prescribed by the company. It is not possible to do this. OR, the date of arrival of the rental equipment for the service.
- ② For the term of the service, the following month of the contract commencement will be 1 month and 12 months. **In addition, it can be set up 24 months as needed.**
- ③ If the service member is not notified of the termination of the contract after the expiration of the contract. The contract shall be renewed on a monthly basis pursuant to the tariff plan and the same shall apply thereafter.
- ④ In the event that a service member is terminated by the end of the term of the service agreement, the member shall pay the amount prescribed in **Extra fee 3**, "cancellation of the contract "by the due date specified by the company.
- ⑤ The termination date shall be subject to the following items.
 - I. In the case of delivery, the service member shall use the rental equipment as the delivery date from the transportation company and return it by any other method.
 - II. The day before the day when the rental equipment arrived at our company.
 - III. If the date of dispatch cannot be confirmed, the day before the date of arrival to our Company shall be the date of termination of use.
 - IV. In the case of receiving the rental equipment at the store (INPLUS or co-operative agency), the end date of use shall be the date on which the rental equipment is returned to the designated store by the service member.
- ⑥ The end date of use will be fixed.

- ⑦ When the service member intends to terminate the Use Agreement and the termination of the contract, the member shall notify the member in accordance with the procedures prescribed on the company's homepage and the guidance text. In this case, the user agreement shall be terminated at the end of the following month in which the notification was made (here in after referred to as the "contract expiration date").

Article 10 (Fair Use and restrictions)

- ① In order to provide fair and equitable communication for all users, if a member falls under any of the following items, the communication service member may be suspended or restricted from using the communication service.
- I. When the amount of usage exceeds the communication limit
 - II. In addition, when the company deems it necessary to suspend or restrict the use of communications for reasonable reasons.
- ② In the event of any discontinuance or limitation of the use of communications pursuant (follow) to Paragraph 1, communication may remain uninterrupted during the use period. In that case, the Company shall not refund the fee to the applicant at all.

Article 11 (Change of contract)

- ① If a member changes His / Her name, address, payment method etc., He / She shall promptly notify the company of such changes, along with documents proving the fact of such changes.
- ② If the service member wishes to change the rental equipment type and the Company approves the rental equipment, the rental equipment shall be returned by the company's designated method and the requested rental equipment shall be sent when the return is confirmed.
- ③ In the event that a member wishes to change the rental equipment type, if the minimum usage period is set for the rental equipment to be returned, the member shall pay the company's prescribed penalty for the remaining period in full and shall send the requested rental equipment upon confirmation of the return of the rental equipment.
- ④ In the event that a member of the service wishes to change the rental equipment type, the date on which the contract change applies shall be the date on which the minimum rental period starts.

Article 12 (Assignment of rights)

- ① The service member may not assign or transfer any rights or obligations under the service agreement to any third party.

Article 13 (Cancellation of contract)

- ① The Company shall terminate the service agreement in the following cases.
- I. In the case where it falls under one of the items in Article 8 (acceptance of the contract application) that does not accept the contract.

- II. In case of violation of the obligations of the service member stipulated in the terms of use
 - III. If there is a petition for bankruptcy, corporate reorganization, reorganization or civil rehabilitation for a member of the service.
 - IV. If the company determines that there are other unavoidable reasons for the cancellation of the service, the company will cancel the request.
- ② When the service member intends to terminate the service agreement, He / She shall notify the member by following the procedures set forth on the company's website. In this case, the user agreement shall be terminated at the end of the following month in which the notification was made to the company by telephone and e-mail until the last day of each month.
 - ③ In the case of cancellation of the preceding paragraph, this service member shall return the paid lending equipment and the cost required for the return shall be borne by this service member. In addition, this service member shall bear all damages and liabilities caused by cancellation.

Article 14 (Notice of contract expiration)

- ① The company may give advance expiration month notice to the service member. The notification method will be notified via mail to the notification e-mail address.
- ② If a subscriber's contact information is not reached due to the failure of the service member to notify the subscriber in advance, the service member agrees to be treated as having informed the subscriber.

Chapter 3 : Rates

Article 15 (Usage fee)

- ① The usage fee system for the service shall be as follows.
 - I. Rental fee
 - II. Other expenses
 - III. Universal service
- ② The prescribed usage fees in each item of the preceding paragraph shall be based on **Extra fee 1** ("usage fees") and **Extra fee 2** ("other expenses").
- ③ The term of use of the service shall be from the starting date of use as defined in **Article 9** to the end date of use (if the date of termination is the same day as the start date of the contract) and the rental fee shall be accrued from the starting date of use to the expiration date of the contract.
- ④ The company will charge the service member a temporary fee and consumption tax amount incurred as a result of the usage fee of the service and the provisions of this agreement.
- ⑤ The rental fee includes communication fees and rental fees for rental equipment.
- ⑥ Rental fee will be charged with or without internet connection.
- ⑦ If payment cannot be confirmed by the specified date, the re-charge fee or dunning fee specified in **Extra fee 2**

“Other Expenses” can be claimed and the Service Member is obliged to pay this.

- ⑧ If payment cannot be confirmed by the designated deadline, the service member may charge the re-billing fee or the Dunning fee as specified in **Extra fee 2** "other expenses", and the service member shall be obliged to pay the re-billing fee or the Dunning fee.
- ⑨ In the event that the payment cannot be confirmed by the date specified in the re-invoice or Dunning, the service member will be billed for the delay charge of 14.5% per year, depending on the date from the next day to the date of the full payment.
- ⑩ In calculating fees and other calculations, if a fraction less than 1 yen is generated in the calculation result, we will round off the fraction.
- ⑪ The rental of the rental equipment and the shipping costs related to the return shall be borne by the customer and shall be stipulated in **Extra fee 2** "other expenses".

Article 16 (Cancellation fee)

- ① In the event that the service member has received an offer to terminate the contract before the expiration of the contract, the member is required to pay the fee stipulated in **Extra fee 3** "termination fee". However, in the case of termination due to death of the service member, it is unnecessary to pay the contract cancellation fee on the condition that the fact of death can be confirmed (death certificate).
- ② The rental terminal shall be returned on the same day of the month following the cancellation of the contract. And if the return is not made by the due to date, the amount specified for another **Extra fee 4** " device is not returned " will be charged to the members of this service.

Article 17 (Payment method)

- ① Payment of usage fees shall be made by invoice payment (bank transfer) or other methods prescribed by the company.
- ② The Company shall not claim or receive any claim for usage fees, penalty charges etc., or any other claims against the members of the service under the terms of this agreement as stipulated in the preceding article. The Company shall not be liable for any loss or damage arising out of or in connection with the use of this website.
- ③ Credit card payments
Fees will be debited from the customer's designated account on the transfer date set out in the credit card terms and conditions of the credit card company.
- ④ By transfer of deposit account
The last day of the following month you use (if the financial institution is closed, the previous business day) is the transfer date.

*Depending on the designated financial institution, it may be the first day of the following month (if the financial institution is closed, the next business day).

- ⑤ If you pay the invoice
 - I. The invoice will be sent to the registered e-mail address within 5 business days of the following month of use, and the payment will be made at the end of the month following the month of use.
 - II. If you wish to send an invoice by mail, you will be required to pay 1 times per 300 yen/time (excluding tax) separately. If you have any questions, please feel free to contact us.
- ⑥ About the receipt
 - I. It depends on the payment method. The following receipt will be a formal receipt. We do not reissue receipts from the company
 - II. When paying by credit card, the usage billing statement issued by the card company
 - III. In the case of a direct debit, the bank receipt with the amount of the debit etc. is printed.
 - IV. In the case of payment of the invoice, it will be sent to the registered e-mail address after receiving the application.
- ⑦ For claims such as charges in the service, the Company shall, through catch-ball Co., Ltd. be a corporate entity listed in the alliance claims. The following are the same. If you have any questions, please feel free to contact us.
- ⑧ In relation to the consignment or transfer of the preceding paragraph, the service member shall agree in advance to the following. Catchball Co. Ltd. shall provide the debt collection service company with the name, address or residence, contact telephone number, and billing address, as well as the information necessary for invoicing and collecting other receivables related to this service agreement.
- ⑨ In the case of **Article 11**, the company and the debt collection company shall omit the request for individual notification or consent to the transfer to the service member. If you are unable to identify a subscriber when making a direct deposit to our account due to non-payment, the date on which the subscriber is identified may be the date of payment.

Article 18 (About premium)

In the event that a service member is unlawfully exempted from payment of charges or other liabilities, the member shall be exempted from such payment and shall not be exempted from such payment (the amount equivalent to consumption tax). The amount equivalent to the consumption tax will be added to the amount equivalent to 2 times the amount of the tax.

Article 19(Obligation to pay and re-request for Dunning fees)

- ① In the event that the service member does not make any payment after the date of the notice of collection by the company or the collection company, the member is required to pay the Dunning fee associated with the issuance of the invoice as stipulated in **Extra fee 2** "other expenses".
- ② In the case of the preceding paragraph, the company may outsource the re-billing to a third party. The costs incurred at that time will be borne by the service member.

Article 20 (Deposit)

- ① The service member may deposit a deposit prior to the use of the service in the following cases.
 - I. When the application for the membership agreement is accepted.
 - II. When the application for the fee contract is accepted.
 - III. When the contract is renewed after the termination of the contract pursuant to **Article 13** (termination of the contract).
- ② The amount of the security deposit shall be the amount specified separately by the company and without interest.
- ③ In the event that the reason for the withdrawal of the deposit, such as the cancellation of the contract, is resolved, the Company shall return the deposit related to the contract to the person who deposited the deposit. In that case The amount of the refund shall be transferred to the designated account at the end of the following month the cause of the occurrence, or if there is an amount to be paid under the contract, the amount of the refund shall be appropriated to that amount.
- ④ In the event that the service member does not pay the fees or other obligations claimed by the debt collection service company after the due date has passed and the service member deposits a security deposit with the company, the claim (if the amount is greater than the security deposit) shall be deemed to have been paid, the amount equal to the deposit. The company may repurchase funds from the debt collection company and allocate deposits to the amount.

Chapter 4 : Equipment and Communications

Article 21 (Management of rental equipment)

- ① The service member shall maintain and manage the rental equipment set with a good manager's responsibility and shall not perform the following acts when using the rental equipment.
 - I. assignment, pawning, lending, resale, or other disposition of the rental equipment to a third party;
 - II. disassembly, analysis, modification of rental equipment
 - III. damage, destruction, or loss of rental equipment, etc.
 - IV. significant stain on the equipment (seal attachment, cutting, coloring etc.)
 - V. unauthorized use of the service
 - VI. Bringing out rental equipment outside Japan (however, depending on the model, it can be used overseas)
- ② If the company determines that the prohibited matter falls under the preceding paragraph, the service member shall immediately pay damages in accordance with the company's claim.

Article 22 (Failure or loss of rental equipment)

- ① When the rental equipment fails to operate properly due to a fault or malfunction (here in after referred to as "failure") in normal use condition and is less than 1 year from the contract date, we will replace the equipment with the normal equivalent equipment free of charge. In this case, the service member shall notify the company as soon as possible that the failure has occurred in accordance with the method prescribed by the company and then send the equipment resulting in the failure to the company to the designated location. In case of failure / loss / damage etc. due to reasons attributable to the service member (here in after referred to as "loss or damage"), the service shall be borne by the member by notifying in advance of the fee set forth in the separate **chapter 5** "the list of fees for compensation" and the cost that the company or the business designated by the company required for the cause of the trouble.
- ② The service member shall bear the cost of sending the equipment to the designated location of the company for failure and the cost of sending the replacement equipment shall be borne by the company.
- ③ After confirming that the equipment that has been damaged has arrived, we will send the rental equipment to be replaced.
- ④ In the event of loss or damage, the service member shall be obliged to make an offer as soon as possible. In this case, the Company shall notify the member of the reimbursement fee stipulated in **Extra fee 2** "other expenses", and the member shall be obliged to pay the reimbursement fee in advance.
- ⑤ The service member shall bear the cost of sending the lost and damaged equipment to the location designated by the company.

Article 23 (Restrictions and conditions of communication)

- ① The service provision area for domestic communications shall be the same as the areas provided by Softbank, docomo and KDDI. However, even in the area, you may not be able to communicate in places where radio waves are difficult to transmit.
- ② The communication related to the service shall be in accordance with the contents stipulated separately by the company. However, we do not guarantee the transmission speed.
- ③ The transmission rate of this service shall be fluctuated (best effort) depending on the communication status, the communication environment and other factors.
- ④ The service member cannot communicate with two or more terminals at the same time by setting the subscriber line in the 1 contract. However, if there is a special provision such as the agreement, it will be in accordance with the provision.
- ⑤ The information transmitted and received using this service may be damaged or lost due to the radio wave condition. In this case, the company will not be liable for any loss or damage arising out of or in connection with the use of this website.

Article 24 (Measures to restrict the use of communications to certain interconnection points)

The company may restrict the use of the following communications:

- ① Restrict the use of communication to the subscriber line of the communication time or the specified area when the communication is remarkably concentrated in one place.
- ② In the event that the company deems that the communication may interfere with the provision of the service, such as the company suspending the subscriber line for more than a certain period of time and occupying the telecommunications facilities, the Company shall disconnect the communication.
- ③ In the event of any communication from a business partner for any reason, whatever the Company shall limit the bandwidth of the communication on the contracted line or cut off the communication.
- ④ It is considered that the communication made using the contracted line, such as generating a communication that is deemed to be excessive compared to the total amount of communication handled in the telecommunications equipment, caused the capacity of the telecommunications equipment of the contracted line to be tightened, or caused the possibility that the service of the contracted line to be provided by the Company approves, it shall limit the bandwidth of the communication related to the contracted line.
- ⑤ In the case of Internate, monthly communication will be unlimited. However, from the viewpoint of maintaining network quality and fair use of radio waves, if a high-capacity communication is used for illegal use such as illegal download, or the level of significantly occupying the network, the communication speed may be generally restricted to 384Kbps for the contracted line.

Chapter 5 : Compensation

Article 25 [Safety Support club (Compensation service)]

- ① The compensation service is an optional service that exempts members from paying the full amount of the reimbursement charge in the event of damage, breakdown, water wetting / submergence, total loss, theft / loss on the Lent device during the period of use.
- ② This service must be applied only to members who have signed a separate compensation service at the time of application for this service and must be applied before the commencement of the initial contract. In addition, if you have subscribed, it is not possible to terminate the halfway until the contract expiration.
- ③ The subject of the compensation service refers to the leased equipment itself.
- ④ There is a review by the company before the waivers are exempted. If the results of the compensation and adaptation examination are passed, the reimbursement fee will be partially or fully waived.
- ⑤ In the event of a failure and the normal use becomes impossible, the rental equipment or the rental equipment is replaced without compensation (one times per contract). However, this is not the case when we judge that

there is no inconvenience in the normal use or scratches of the slight exterior. If it occurs two times per contract, it will be excluded.

- ⑥ In the event of theft or loss, the Company shall submit a certificate of theft notification or a certificate of loss issued by a Japanese police station with details of the theft or loss.
- ⑦ Even, if the stolen or lost rental equipment is found at a later date, the reimbursement will not be refunded. The rental equipment shall be returned.
- ⑧ In the event of our fault, the rental unit must be returned. Only when you return it will be exempt from reimbursement. If the rental device itself is not returned, it will not be eligible for reimbursement for any reason, including the **Extra fee 4** "about device not returned".
- ⑨ If the following applies, the reimbursement fee waiver is not applicable.

Accessories (USB cable) are not exempt from the charge.

- I. Damages caused by the intention, serious negligence or violation of laws of the service members
- II. Damage caused by intentional, gross negligence, or violation of laws and regulations of officers / employees of this service member or their cohabitants or relatives
- III. Damage caused by earthquakes, eruptions, storm and flood disasters, and other natural disasters
- IV. Theft or loss of the rental equipment if there is no notification to the police in Japan
- V. Any damage caused by the prohibited items described in the handling instructions or errors in use
- VI. Damage incurred within 3 months after the application of the waivers
- VII. Failure to pay usage fees
- VIII. Theft of rental equipment in case of attempted theft
- IX. War, foreign use of force, revolution, seizure of power, civil rebellion, armed rebellion, and similar incidents or riots (because of the actions of a crowd or a group of a large number of people, peacefulness is significantly harmed in the whole country or some areas. Damaged due to damage caused by the formal seizure, damage due to confiscation etc.
- X. Damage to the report when it becomes clear that a false report has been made regarding the cause of the preceding items.

Chapter 6 : Miscellaneous rules

Article 26 (Purchase of rental equipment)

- ① This service member cannot purchase rental equipment at all. However, this does not apply to contracts exceeding November.
- ② If you wish to purchase more than the period of the preceding paragraph, you are to sell as half of the amount stipulated in **Extra fee 2** "other expenses".

Article 27 (Prohibited items)

The service member shall not engage in any of the following acts when using the service.

Acts that infringe or may infringe the copyrights, trademark rights, or any other rights of third parties in connection with the services;

- I. Acts contrary to these terms
- II. Any other acts that the company deems to be inappropriate or inappropriate based on reasonable grounds

Article 28 (Emergency suspension of use)

- ① If the company determines that the company has violated the prohibitions set before in Article 21, or if the service member does not pay the usage fees to be paid by the service member after the payment date of the re-billing or the prompt has passed, the company may take measures to stop the use of the service immediately with or without prior notice.
- ② In the case of the preceding paragraph, the company may cancel the contract on the basis of Article 12.
- ③ The usage fee will be charged even during the emergency rest period.

Article 29(In the event of force majeure)

- ① The Company shall not be held responsible for any delay or inability to fulfill the membership agreement in whole or in part due to natural disasters, wars, riots, civil strife, the revision or abolition of laws and regulations, orders by public authorities, labor disputes, accidents at transport facilities and other force majeure.
- ② In the case of the preceding paragraph, the part of the Member contract that has become unenforceable shall be eliminated.

Article 30 (Compensation for damages)

- ① In the event that the service member damages the company due to reasons attributable to the member in connection with the use of the service, the member shall compensate the company for the damage incurred by the company.
- ② If a member of the service damages a third party, or if there is a dispute with a third party regarding the use of the service, the member are resolved at your own risk, we do not take responsible. In the unlikely event that we are liable for other members or third parties, the member will be liable and liable to resolve the dispute and be exempt from us.

Article 31(Support system)

- ① The company may outsource all or part of the service to the 3rd party for the purpose of improving customer convenience and smooth use.
- ② In the case of the preceding paragraph, the contract shall be concluded with the consignee in the same content

as this Agreement and the personal information and any other contents shall be applied.

Article 32 (Change and abolition of Service)

- ① The company may change, add, or discontinue all or part of the service at any time.
- ② When the Company discontinues all or part of the service pursuant to the provisions of the preceding paragraph, the Company will notify the Service Member by 30 days prior to the date of discontinuing the service via the website or email.
- ③ The terms of provision in the case of changing or adding all or any part of the service shall be governed by the modified terms.
- ④ In the event that the service is terminated, the service agreement shall be terminated on the day of such termination.

Article 33 (Disclaimer)

- ① The liability of the company to the contractor is entirely in accordance with the provisions of these terms and conditions and beyond this, the contractor shall not be liable for any loss of profits, loss of data etc., or any other damage (whether property or non-property damage) incurred by the contractor in connection with the use of the service. The Company shall not be held liable for any reason whatsoever.
- ② The Company shall not be liable for any direct or indirect loss or damage caused by the failure to provide the service due to a telecommunication operator's fault or construction.
- ③ In the event that part or all of the services are not provided due to network congestion, system load, band limit etc. of telecommunications carriers, the Company shall not be liable for any loss or damage caused directly or indirectly.
- ④ Those who intend to use the service shall confirm the service area provided by the carrier in advance and any part or all of the service will be available outside the service area provided by the carrier after the conclusion of the service. The Company shall not be liable for any loss or damage arising directly or indirectly from the use of this website.
- ⑤ The contractor consents to deliver the rental equipment at the delivery company designated by the company. The Company shall not assume any responsibility for any delay in delivery (natural disasters, accidents, traffic jams, sorting errors etc.) due to reasons not attributable to the company.
- ⑥ There is a possibility that the communication capacity limit of the rental equipment etc. may change due to the instruction from the telecommunications carrier to the company. The Company shall not be liable for any loss or damage incurred directly or indirectly in the event of the above limitation of the communication capacity. If the limit of the communication capacity changes, we will notify that effect on the homepage or e-mail at least 14 days before the service is changed.
- ⑦ Even if the contract between the company and the contractor concerning the service (including these terms of use) becomes a consumer contract stipulated in the Consumer Contract Law and the indemnification provisions of this article is not applicable, the Company shall not be liable for any damages (including but not limited to

foreseeable damages) arising out of the breach of contract or damage caused we do not take responsible for the privacy practices of any third party website.

- ⑧ In the event that a customer is to be compensated for damages caused to the customer due to a breach of Obligations or a tort caused by the company's negligence (except for gross negligence), the maximum amount of the usage charge incurred by the customer in the month in which the said damage occurred shall be the amount of the charge.

Article 34 (Management of personal information)

- ① The personal information presented for the application of the service and the conclusion of the contract will be handled appropriately within the scope necessary to achieve the purposes of use set forth in each of the following items.
 - I. To respond to inquiries and consultations related to the service etc.
 - II. To provide information related to the provision of the service, such as identity verification, billing, notification of changes to the terms of service, suspension of the service, termination of the contract etc.
 - III. To send sales recommendations, questionnaires, prizes, and other information about the services provided by the company or its affiliated companies.
 - IV. To analyze the information presented for the improvement of the company's services or the development of new services.
- ② The company may provide personal information to sub-contractors when performing the services necessary for the provision of services. In such a case, we will select a company with sufficient protection of personal information and take necessary and appropriate measures, such as concluding a contract for the protection of personal information.
- ③ The company will not provide personal information to third parties other than contractors without the consent of the individual concerned. However, if there is a provision in the law, it shall be in accordance with that provision.
- ④ When using the mobile data communication, data, browsing information and history information etc. used by the service member or the user shall be appropriately managed and erased by the member. During the use of such terminal or contract termination and we do not take any responsibility for information management and data loss after the return of the terminal.

Article 35 (Governing law and jurisdiction)

- ① The governing law of this Agreement shall be the Japanese law.
- ② In the event of a dispute relating to this agreement or this agreement, the Company shall have the exclusive jurisdiction of the Local Court having jurisdiction over the location of the company's headquarters.

Extra Terms and conditions :

◆ Extra fee 1 : Usage fee

* All amounts are tax-excluded.

- 365E1WiFi you can use plan all in Japan

Administrative fee circuit line usage fee overseas circuit usage fee terminal rental (12 months) translation **function usage fee:**

	Office fee	Line uses fee	Terminal fee (12 months)
365E1WiFi	3,000 yen	3,300 yen	180 yen

- On a 12-month contract

- Line usage fee: if the first month is less than 1 month, it will be calculated on a pro-rated basis (1 day: 110 yen).

- Terminal rental: if the first month is less than 1 month will be prideful calculation (1 day: 6 yen).

※ As the campaign above terminal rental fee 680 yen→180 yen

● 365E1WiFi INPLUS support club (Compensation plan)

Office fees optional compensation

	Office fee	Voluntary compensation
365E1WiFi	0 yen	550 yen

- If the first month is less than January, prorated calculation will be made (1 day: 19 yen).

● Universal service charge

Monthly amount per contract: 2 yen * As of April 2019

(1) Universal service charge is not included in the monthly usage charge.

(2) Since the telecommunications carrier's burden per phone number (number unit price) is reviewed once every six months by the Telecommunications Carriers Association, which is a universal service support organization, Charges paid to 365E1WiFi users may change depending on the content. For details on the "universal service system", refer to the website of the Telecommunications Carriers Association (<http://www.tca.or.jp/universalservice/>) or voice / fax guide (03-3539-4830: 24). Please check at the reception desk.

◆ **Extra fee 2: Other expenses**

* All amounts are tax-excluded.

● Postage

Shipping:

	Postage fee
365E1WiFi	500 yen

- Postage to the location specified by the service subscriber

- Shipping fee per unit

● Shipping fee for rental return

Service subscriber's burden(advance payment)

● Re-billing fee

Re-billing fees:

	Re-billing fee
365E1WiFi	300 yen

● Invoice shipping cost

Invoice mailing:

	Invoice mail fee
365E1WiFi	300 yen

● Rental terminal price

Rental terminal purchase price:

	Rental terminal purchase price
365E1WiFi	16,000 yen

The following amounts will also be the same.

(1) The price at the time of bulk purchase

(2) Indemnity for damage and loss at the time of unclaimed purchase of the INPLUS support club

- **Accessories list**

Product amount:

	Amount
SIM card (re-issued)	3,000 yen

◆ **Extra fee 3: Termination fee**

① Application

Regarding the application of the contract cancellation fee, in addition to the provisions of **Article 16** (obligation to pay the cancellation fee), the following shall apply.

② Fee (subscription cancellation fee)

The subscription termination fee shall be applied to the amount corresponding to the lapse period of the subscription and the lapse period shall be calculated from the beginning month of the subscription and shall be the end of the following month in which the subscription was terminated.

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Cancellation contract termination fee:

Period	Cancellation fee
0-12 months	9,500 yen

◆ **Extra fee 4: When the device is not returned**

When you cancel the 365E1WiFi pocket Wi-Fi contract halfway or when the contract expires, you need to notify the cancellation (expiration end date) from the phone or the site dedicated to the contractor and return the set of rental terminals. After termination of contract and cancellation of contract expiration, the set of rental terminals will be returned by the last day of the month following the cancellation month. If you have not returned by the return deadline or if you find any damage or failure at the time of return, if there is something missing in the returned set, we will ask you to pay the equipment damage of 16,000 yen (tax excluded).